GUJARAT URJA VIKAS NIGAM LTD
(Formerly known as Gujarat Electricity Board)
SARDAR PATEL VIDYUT BHAVAN, RACE COURSE, BARODA 390007.

Phone No. : (0265) 2340205
Fax No. : (0265) 2340423
Website : gseb.com

No: GUVNL/Tech/ 1401
Date : 16/8/14

To,
The Chief Engineer(Tech),
Corporate Office,
UGVCL
Mehsana

Sub: Keeping Updated status of Lokdarbar on DISCOM's websites

As you are aware that Consumer Satisfaction activities are of utmost importance for all the DISCOMs. As instructed by E&P Department, in all takulas under the jurisdiction of UGVCL, Lokdarbars have been scheduled. Lok-Darbar is one of the important venue to interact with the consumers and resolve their issues.

You are kindly requested to keep the updated staus of Lokdarbar on DISCOM's Website with brief description of the Lok Darbar programme, including District wise Lok Darbar details in vernacular language Gujarati such as issues raised by the consumers, Name & Mobile Number of officer responsible for redressal of the complaint, the reply given to the consumers during the Lok-Darbar, Time line given to resolve the issue , Final disposal of the issue, etc.

This is for your information and necessary action please.Please send an action taken report to appraise the authority.

DET-1

In.No. 18786 28/8
UGVCL R&C Off, Meh

EA-CHM	CE(OP)
EA-MD	CE(P&P)
CS	ACE(T)
GM(F)	ACE(P&P)
COA	SE(T)/RE
AGM(HR)	SE(Vigi)
DGM (HR)	SE(Com)
DGM(IR)	SE(Civil)
PO	[illegible]
IRO	[illegible]

I/C Chief Engineer (Tech)

Copy fwcs to:
- **MD, GUVNL, Vadodara.**
- **Director(A), GUVNL, Vadodara**
- **GM(IT), GUVNL, Vadodara**

SE(T)